

## **Update on Rescheduled MDTP seminars (due to the corona virus contagion)**

To our MDTP supporters:

Due to health risks posed by potential exposure and rapid transmission of the Covid-19 virus we have rescheduled a few of our MDTP seminars. We are in contact with the hosts of all seminars through June to discuss options for future dates. Should this pandemic extend, we will also extend our discussions. If we reschedule any seminar we will notify you as soon as possible of the makeup date. Following is a summary of our policies related to this seminar or any other seminar that we reschedule due to the risk of Covid-19 exposure. **Please note that our first option for any seminar we postpone is to reschedule and we hope you are able to attend the rescheduled MDTP seminar.**

1. If we postpone a seminar we will notify you via email of this decision immediately.
2. You may request a full refund (registration and fees) upon receipt of that notice. This will remove you from the list of individuals enrolled in the seminar and we do not guarantee a place in the rescheduled seminar.
3. You may elect to remain registered in the seminar and your place in the rescheduled seminar is guaranteed.
4. If you cannot attend the rescheduled seminar (for any reason) just notify us via email ([floridadysphagiainst2@gmail.com](mailto:floridadysphagiainst2@gmail.com)) **no later than one month before the seminar** and you will receive a full refund of your initial registration and associated fees. Partial refunds will be processed within the month before the rescheduled seminar and no refunds will be processed from two weeks before the seminar or after the seminar per our standard refund policies. We request that you notify us of your decision to cancel as soon as the rescheduled date is sent to you so that we may process a rapid refund of your fees and provide a space for other professionals who may wish to attend.
5. If we are unable to reschedule any postponed seminar in a reasonable time frame we will cancel that seminar, notify you, and automatically process a full refund.
6. If you request cancellation individually but the seminar is not rescheduled our standard cancellation policies will apply.

**These updated policies will remain in effect during the period in which Covid-19 exposure remains a health risk as determined by the CDC and/or local governments. Once this health risk is over we will return to our standard cancellation, refund, and relocation policies.**

Thank you for your understanding and patience and for your support of the MDTP approach to dysphagia rehabilitation.